# NATIONAL INSTITUTE OF MANAGEMENT KARACHI



## 32<sup>nd</sup> SENIOR MANAGEMENT COURSE

(7<sup>th</sup> November, 2022 to 24<sup>th</sup> February, 2023)

**SYLLABUS** 

**Issued by** Training & Coordination Section

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#### **INTRODUCTION**

32<sup>nd</sup> SMC has been scheduled from Monday 7<sup>th</sup> November, 2022 to Friday 24<sup>th</sup> February, 2023. It covers all aspects of the Course, including its Aim, Scope, Block Study Hours, Allocation of Time for Studies and Events, Course Schedule, Block Programme, General Events, all Study Modules, Presentations, Miscellaneous Events. Conduct of these activities has been explained in the Academic Guidelines and Administrative Instructions issued separately. Aim of this handout is to familiarize the participants with the whole range of activities planned for them at the Institute. It is hoped that the participants will go through the Syllabus handout carefully and will keep consulting it through the entire duration of the Course. Generally, the instructional part (LDs and PDs) during 32<sup>nd</sup> SMC would be conducted according to the timings given below:

<u>S#</u>	<u>Day</u>	<u>Timing</u>		<b>Event</b>	<b>Study Hours</b>
1.	Monday to Thursday	0900-1700 Hours	Tea Break-30 minutes Lunch & Prayers Break- 01 hour	Class Activity	6.5 Hours
2.	Friday	0900-1700 Hours	Tea Break-30 minutes Lunch & Jumma Prayers Break- 1.5 hour	Class Activity	06 Hours
3.	3. Saturday Holiday / Research Day or as otherwise indicated				

However, the above timings will not be applicable in case of other training activities including SEs, some Workshops, etc.

### 32<sup>nd</sup> SENIOR MANAGEMENT COURSE

#### Aim

To enhance the capacity of potential BS-20 officers for effective public service delivery

#### **Expected Core Competencies**

Participants are expected to acquire the principal core competencies of evidence-based decision making and problem solving to contribute significantly to the following:

- Assisting Evidence Based Policy Formulation
- Strategizing Policy Implementation
- Analyzing Qualitative and Quantitative Data / Information
- Managing all Resources (Tangible & Intangible)
- Team Building

#### **Scope**

- Familiarize the participants with the **national environment** so as to understand the interplay of external and internal dynamics and their influence on governance in Pakistan
- Develop participants' understanding of the **diversity in Pakistani society** (socio-cultural values, beliefs and attitudes) and its relevance to policy implementation and governance
- Provide in-depth knowledge of **governance and administrative structures** of Pakistan along with relevant **policy processes and implementation strategies**
- Enable the participants to apply concepts and techniques of **management**, **operational and technical** implementation in the Pakistani environment
- Enhance participants' comprehension about operationalizing strategy
- Equip participants with evidence based research and analytical skills for enhanced performance on the job
- Through workshops, seminars and other group activities, enhance capacity of the participants in the use of **Information & Communication Technology** and making it an effective tool of analysis, interpretation, decision making and monitoring
- Through **study tours**, expose the participants to issues and practical problems of the Pakistani society and state along with impact of various policies and management practices on the people of Pakistan
- Facilitate participants' good health and introduce variety in their course routine through co-curricular activities and sports

### **LIST OF ABBREVIATIONS**

<u>S#</u>	<u>Term</u>	Abbreviation	<u>S#</u>	<u>Term</u>	Abbreviation
1.	Analysis Paper	AP	23.	Lecture Discussion	LD
2.	Analysis Paper De-Briefing	APDB	24.	Virtual Central Discussion Hall	VCDH
3.	Certificate Award Ceremony	CAC	25.	National Institute of Management	NIM
4.	Chief Instructor	CI	26.	National Management Hall	NMH
5.	Computer Literacy	CL	27.	National Management Wing	NMW
6.	Computer	Cptr	28.	National School of Public Policy	NSPP
7.	Course Review Committee	CRC	29.	Presentation	P
8.	Current Issue	CrI	30.	Panel Discussion	PD
9.	Course Review Presentation	CRP	31.	Peer Rating	PrR
10.	Communication Skills	CSk	32.	Virtual Syndicate Room	VSR
11.	Case Study Research	CSR	33.	Research	R
12.	Term Test	TT	34.	Research & Analysis Group	RAG
13.	Additional Directing Staff	ADS	35.	Sunday	S
14.	ADS (Training & Coordination)	ADS (T&C)	36.	Simulation Exercise	SE
15.	General Event	GE	37.	Syndicate Meeting	SM
16.	Gazette Holiday	GH	38.	Lecture/Talk	L/T
17.	Guest Speaker	GS	39.	Senior Management Wing	SMW
18.	Individual Research Paper	IRP	40.	Syndicate Room	SR
19.	IRP Presentation	IRPP	41.	Syndicate	Synd
20.	Central Discussion Hall	CDH	42.	Synopsis	Synp
21.	Joint Session	JS	43.	Tutorial Discussion	TD
22.	Workshop	W		1	

## NATIONAL INSTITUTE OF MANAGEMENT

## 32<sup>nd</sup> SMC: Monday 7<sup>th</sup> November, 2022 to Friday 24<sup>th</sup> February, 2023

### **BLOCK STUDY HOURS**

S. #	Working	Dates/Weeks/Days/Hrs.	
1	Registration of Participants	Sunday 6 <sup>th</sup> November, 2022	
2	Total Weeks	16 Weeks	
3	Total Days	110 Days (last Saturday and Sunday not included)	
	Daily Timings	Monday to Friday: 0900-1700	
	Daily Working Hours	Monday to Thursday: 6.5 hours Friday: 06 hours	
4	Days Not Available (Holidays/Breaks)		
	a. Sundays (15 days)	13 (Two Sundays for two Simulation Exercises)	
	b. Saturday (15 days)	13 (Two Saturdays for two Simulation Exercises)	
	c. Gazette Holidays (02 days) 00 Working Days	<b>02 (00 Working Days</b> = Quaid-e-Azam Day (25 <sup>th</sup> December, 2022 falling on Sunday) + Kashmir Day (5 <sup>th</sup> February, 2023 falling on Sunday)	
5	Total Days Not Available = 26	26 = (13 Sundays + 13 Saturdays + 00 Gazette Holidays)	
6	Working Days Available	84 (110 –26)	
7	Hours Available:		
	a. Fridays = 16	16 x 06 = 96 (Tea Break 30 minutes)+(1.5 hours Jumma Prayer & Lunch Break)	
	<b>b.</b> Other Days =65	65x 6.5= 442 (Tea Break 30 minutes)+(1 hour Lunch Break)	
8	Total Available Hrs.	(96 + 442) = 538 hours	

## **ALLOCATION OF TIME FOR STUDIES & EVENTS**

G !!			Study Events / Hours				
S#	Activities / Studies / Subjects	<u>LD</u>	<u>PD</u>	<u>TD</u>	W/Smnr	<u>Total</u>	Act/ (Hrs)
	General Events	<u>'</u>					
	a) Inaugural Session (Inaugural Address & Welcome Address)	-	-	-	-	01/01	
	b) Briefing by the CI SMC	-	-	-	-	01 /01	
	c) Personal Introduction - Faculty & Participants	-	-	-	-	01 / 02	
1.	d) Presentation on Modules/Studies by respective Sponsor DSs	-	-	-	-	01 / 02	
1.	e) Assess your General Knowledge	-	-	-	-	01/01	
	f) Analytical Writing Test	-	-	-	-	01/01	
	g) Analysis Paper {AP-1 (1.5 hrs) AP-2 (2.5 hrs) AP-3 (03 hrs)}}	-	-	-	-	03 / 07	
	h) Analysis Paper De-briefings (0.5 hrs each)	-	-	-	-	03 /1.5	
	i) Comprehension Test	-	-	-	-	03/03	27/41.0
	j) Peer Rating (0.5+0.5+02)	-	-	-	-	03/03	27/41.0
	k) Interviews with Faculty Advisors (02 hrs. in each Term)	-	-	-	-	03/06	
	1) Certificate Award Ceremony & Group Photographs	-	-	-	-	01/02	
	m) How to ask a Smart Question	01	-	-	-	01/1	
	n) Nutrition and Life Style Modification for a Healthy Life	01	-	-	-	01/1.5	
	o) Stress Management	-	-	-	01	01/4.5	
	p) Shared Learning Environment	01	-	-	-	01/02	
	q) Prime Minister's Performance Delivery Unit & Pakistan Citizen's Portal: Awareness and Capacity Building	01	-	-	-	01/1.5	
2.	Module - 1: National Environment: Internal and External Dynamics (NEI&ED)	10 /15.5	03/06	03/3.5	-	16 / 25	
3.	Module - 2: Impact of Diversity and Evolution of Pakistani Society on Administration and Service Delivery (ID&EPSA&SD)	12/18	04/08	-	-	16/ 26	
4.	Module - 3: Economics and Financial Management at Operational Level- (E&FM OL)	15/22.5	02/04	02/02	01/ 04	20 / 32.5	73/145.5
5.	Module - 4: Issues of Operational Effectiveness within Governance Framework (IOE &GF)	04/6.5	02 / 04	-	06 / 22	12 / 32.5	
6.	Module - 5: Research Methodology and its Application	05/7.5	-	(Public Speaking) 3.5	03/18.5	09 / 29.5	

0.11		Study Events / Hours			A . / / (TT . )		
S#	Activities / Studies / Subjects	<u>LD</u>	<u>PD</u>	<u>TD</u>	W/Smnr	<u>Total</u>	Act/ (Hrs)
7.	Module - 6: Study Tours: Field Research  a. Inland Study Tour (IST)  b. Local Visit (LV - FR)  c. PVPs (LV) 02 hrs. + PVPs (IST) 04 hrs. = 06 Hrs  d. Briefings LV / FR & IST		- - -	- - -	- - -	01 / 32 03 / 19.5 04 / 06 02 / 01	10/58.5
8.	Module - 7: Information Technology Programme	01 / 1.5 IT Progra Hrs.	- ımme will	run in afternoo	03 / 12 ns (Mon -Fri	04 /13.5	04/13.5
9.	Simulation Exercises (SE)  SE-1  SE-2  Briefing Simulation Exercises		- - -	- - -	- - -	01 / 58 01 / 58 02 / 01	04/117
10.	Case Studies Research (CSR)  CSR - 1  CSR - 2  CSR - 3	- - -	- - -	- - -		01 / 6.5 01 / 6.5 01 / 6.5	03/19.5
11.	Presentation and Miscellaneous Events  A. Presentations  CrIPs (each 30 min). Total 50 will be conducted in Class Room  IRPP's (each 20 minutes)  IRP Consultation 1st & 2nd draft  SDG's Workshop (02 days)  CRCP (2 hrs.) + CRC Discussion (02 hrs.)	- - - -	- - -	- - - -	- - 01/13 -	50 / 25 50 / 17 10 / 24.5 01/13 02 / 04	113/83.5
Total Hours					234/478.5		
Available Hours					518.5		
						Balance	(+) 40

## **COURSE SCHEDULE**

	<u>Breakup</u>				
<u>S.#</u>	Term	From	<u>To</u>	<u>Duration</u>	
1.	Arrival / Registration	6 <sup>th</sup> November, 2022		0900-1400 hours	
2.	First Term	7 <sup>th</sup> November, 2022	17 <sup>th</sup> December, 2022	06 Weeks	
3.	Second Term	18 <sup>th</sup> December, 2022	20th January, 2023	05 Weeks	
4.	Third Term	21st January, 2023	24 <sup>th</sup> February, 2023	05 Weeks	
		•	Total	16 Weeks	

Gazetted Holidays					
S.No.	<b>Event</b>	<u>Date</u>	<u>Total</u>		
1.	Quaid-e-Azam Day	25 <sup>th</sup> December, 2022	01 (Sunday)		
2.	Kashmir Day	5 <sup>th</sup> February, 2023	01 (Sunday)		
		Total	02 (00 Working days)		

## **GENERAL EVENTS**

## **GENERAL EVENTS**

### **Summary of Events**

	<u>EVENT</u>	<u>NUMBER</u>	<u>HOURS</u>
1.	Lecture Discussion (LD)	03	04
2.	Workshop (W)	01	4.5
3.	Presentation (P)	01	1.5
	Total	05	10

**General Events** 

Ref#	Topic and Scope	Mode	Duration
GE-1	How to ask a Smart Question	LD	01 hour
	Ethic of Participating in Public discourse by raising questions		
	• Importance of questions as a means to further debate in a policy discourse		
	• Design of a smart question from pre question intent to post question reflection		
	<ul> <li>Analysis of various types of questions along with examples from previous training courses</li> </ul>		
	<ul> <li>Protocols and ethics of asking questions in NSPP training courses</li> </ul>		
GE-2	Nutrition and Life Style Modification for a Healthy Life	LD	1.5 hours
	Food & Nutrition		
	Balanced Diet		
	Healthy Lifestyle		
GE-3	Stress Management	Workshop	4.5 hours
	Definition and Theoretical Framework of Stress		3 parts (1.5
	Causes & Impact of Stress		hours each)
	How to deal with personal and job related stress		
	Significance of work life balance		
	Importance of Psycho - Social Health as a Key Element of Leadership and Change Management		
	Emotional Intelligence and Conflict Management		
	Anger Management		
	Personality Development & Behaviour Modification		
GE-4	Dynamics of Inclusive Workplaces	LD	1.5 hours
	Increased participation of women and changing nature of workplace		
	Positives and Prejudices in Society		
	• Lessons to be learned from the developed world		
	• Gender Sensitization and norms of behavior (Do's and Don'ts of behavior in a participatory environment)		
	Legal and Institutional Framework for Redressal of Complaints		
	Role of opinion Leaders and media in promoting conducive work environment		
	• Sensitivities and needs of minority groups (religious, ethnic etc.) as well as Persons with Disabilities		
GE-5	Prime Minister's Performance Delivery Unit & Pakistan Citizen's Portal: Awareness and Capacity Building	P	1.5 hours
	Orientation of Two Flagship Initiatives of PMDU, i.e. Pakistan Citizen's Portal & Task Management System		
	• Pakistan Citizen's Portal as an Initiatives for Promotion for Promotion of Citizen-Centric Participatory Governance		
	Mechanism of Employing these Initiatives as tools to Evaluate Performance of the Government Entities		
	Impact of PMDU on Performance Delivery of Government Entities		
	Policy interventions in the light of issues highlighted		

NATIONAL ENVIRONMENT: INTERNAL AND EXTERNAL DYNAMICS

## MODULE – 1

## NATIONAL ENVIRONMENT: INTERNAL AND EXTERNAL DYNAMICS

#### <u>AIM</u>

To enhance participants' understanding of prevailing National, regional and global environment and its impact on internal and external dynamics, policy implementation and governance in Pakistan

#### **SCOPE**

- Statecraft and Public policy formulation in the light of National purpose, interests, aims and objectives
- Relationship between state institutions as given in the Constitution and their role in policy formulation and implementation
- Interplay of internal and external factors and their impact on public policy formulation and implementation

#### **Summary of Events**

	<u>EVENT</u>	<u>NUMBER</u>	<u>HOURS</u>
1.	Lecture Discussion (LD)	10	15.5
2.	Panel Discussion (PD)	03	6.0
3.	Tutorial Discussion (TD)	03	3.5
	Total	16	25

## <u>MODULE – 1</u> NATIONAL ENVIRONMENT: INTERNAL AND EXTERNAL DYNAMICS

Ref. #	Topic and Scope	Mode	Duration
1.01	Public Policy – Formulation & Implementation		
	Understanding the Government structure and public policy		
	• Understanding the Public policy process: agenda setting; policy formulation; decision-making; policy	LD	1.5 Hours
	implementation; and policy evaluation	LD	1.5 110015
	• Complexities involved in the process of formulation and implementation of public policy (discuss a case		
	of recent public policy decision; how it was formulated and implemented)		
1.02	National Security of Pakistan-Internal and External Dynamics		
	Elements of National Security		02 Hours
	Internal and External challenges to National Security	LD/PD	02 110415
	State Response to National Security Challenges		
1.03	Foreign Policy and Trade Diplomacy		02 Hours
	Determinants of foreign policy		
	Salient features of Pakistan 's Foreign Policy	PD	
	Foreign policy options in the changing regional and international scenario		
	Issues and Challenges of Pakistan's Foreign Policy  The Birth College of Pakistan Policy  The Birth Colle		
1.04	Trade Diplomacy- Challenges and prospects of effective Trade Diplomacy		
1.04	Pakistan: State and Society		
	Concept of State in modern discourse		
	Relationship between State and Society – responsibilities and obligations	LD	1.5 Hours
	Islamic perspective of State and its obligations  Factors offsetime assistable bases in Policitan and fortune direction.		
	Factors affecting societal change in Pakistan and future direction    Description of the particle of the		
1.05	Issues and Challenges in evolution of state and society in Pakistan      Description:      Description:		
1.05	<ul> <li>Constitutional Framework Governing Pakistan</li> <li>Salient features of 1973 constitution</li> </ul>		
	Role of Legislature, Executive & Judiciary in the Constitution	LD	1.5 Hours
	Interpretation of the Constitution		
	Judicial activism and its impact on governance		

Ref. #	Topic and Scope	Mode	Duration
	Relationship amongst different Institutions of the State		
	Major constitutional issues confronting Pakistan		
	Post 18 <sup>th</sup> Amendment Trends, Challenges and Prospects		
1.06	<ul> <li>FATF and Issues of Compliance</li> <li>Organization &amp; functions of FATF</li> <li>Pakistan's status of compliance with FATF requirements</li> <li>Implications for Pakistan in case of non-compliance</li> </ul>	TD	1.5 Hours
1.07	Institutional Capacity and inter-agency coordination with respect to FATF compliance     Terrorism, Violent Extremism and State Response		
	To have threadbare discussion on the contents of Ref # 1.08 PD	TD	01 Hour
1.08	Terrorism, Violent Extremism and State Response		
	<ul> <li>Radicalization of Pakistani society and state measures to de-radicalize</li> <li>Sectarianism, nationalist movements and insurgencies</li> <li>Regional and international influences exploiting the fault lines</li> <li>Narrative of terrorists and counter narrative of the state</li> <li>Counter terrorism /extremism strategies and role of NACTA</li> <li>Growing polarization and its implications for State and Society</li> <li>Revised National Action Plan 2021</li> <li>Anti-Terrorism Laws in Pakistan</li> </ul>	PD	02 Hours
1.09	Pak-India Relations To have threadbare discussion on the contents of Ref # 1.10 PD	TD	01 Hour
1.10	<ul> <li>Pak-India Relations</li> <li>Indo-Pak relations: A Historical Perspective</li> <li>Legal and governance frameworks of AJ&amp;K and Indian held Kashmir (IHK), and UN resolutions</li> <li>Repeal of Article 35A and 370 of Indian Constitution</li> <li>Rise of religious intolerance in India during BJP regime and impact on Pak-India relations</li> <li>Bilateral Trade relations, including transit trade and SAFTA</li> <li>Emerging Indian Role in the Region in the wake of Quad Alliance and Options for Pakistan</li> </ul>	PD	02 Hours
1.11	<ul> <li>Water Issues of Pakistan</li> <li>Water Resources of Pakistan – Supply &amp; Demand Side Issues.</li> <li>Water Resource Management issues – legal, operational and political</li> <li>International best practices in Water management</li> <li>A brief mention of Indus Water Treaty &amp; Pak-Afghan Water issues</li> </ul>	LD	1.5 Hours

Ref. #	Topic and Scope	Mode	Duration
1.12	<ul> <li>Overview of Pakistan's Relations with USA and the Changing Dynamics</li> <li>An appraisal of Pakistan's relations with USA since independence</li> <li>Changing scenario in the region and the role of USA</li> <li>The current status of Pak-US relations – options for Pakistan</li> <li>Impact of increasing strategic and economic cooperation between India and US on Pakistan</li> <li>Implications of US withdrawal from Afghanistan for Pak US relations</li> <li>Pakistan's position and options in the US-Russian rivalry</li> </ul>	LD	1.5 Hours
1.13	<ul> <li>Overview of Pakistan's Relations with China</li> <li>An appraisal of Pakistan's relations with China since independence</li> <li>Changing scenario in the region and role of China as an emerging global power</li> <li>Role of CPEC in Economic Development of Pakistan</li> <li>China's political and diplomatic support for Pakistan</li> <li>Role of SCO in current scenario</li> </ul>	LD	1.5 Hours
1.14	<ul> <li>Pakistan's Relations with Afghanistan</li> <li>Current Afghanistan scenario and options for Pakistan</li> <li>Issues of Pak-Afghan border management and cross-border safe havens of terrorists</li> <li>Indian role in the region and its impact on Pakistan</li> <li>Regional Trade with specific emphasis on Pak-Afghan Transit Trade</li> <li>Latest developments and their impact on Pakistan-Afghanistan Relations</li> <li>Pak-Afghan relations and regional connectivity with CARs</li> </ul>	LD	1.5 Hours
1.15	Pakistan's Relations with Iran  Overview of Pakistan's relations with Iran  Historical perspective of Pak-Iran-relations  Prospects of IP Gas Pipeline  Impact of USA withdrawal from nuclear deal between Iran and the West on our relations  Prospects of Regional & Transit Trade  Challenges and opportunities of the emerging regional and global power realignment for Pak-Iran relations  Pak-Iran relations and regional connectivity with CARs	LD	1.5 Hours
1.16	<ul> <li>Pakistan's Foreign Policy towards Middle East</li> <li>Pakistan's relation with major Muslim Countries</li> <li>Latest Developments in the Middle East &amp; Implications for Pakistan</li> <li>Trade and economic relations among Muslim Countries – Role of OIC</li> <li>Future prospects of employment of Pakistani Labour in the Middle East</li> </ul>	LD	1.5 Hours

Ref. #	Topic and Scope	Mode	Duration
	Pakistan's Relations with Turkey - Economic Cooperation and Strategic Alliance		
	Impact of increasing influence of Israel in the Middle East on Pakistan		

## IMPACT OF DIVERSITY AND EVOLUTION OF PAKISTANI SOCIETY ON ADMINISTRATION AND SERVICE DELIVERY

## MODULE – 2 IMPACT OF DIVERSITY AND EVOLUTION OF PAKISTANI SOCIETY ON ADMINISTRATION AND SERVICE DELIVERY

#### **AIM**

To enhance participants' understanding of socio-cultural values, beliefs and attitudes of Pakistani society and their relevance to public administration and policy implementation

#### **SCOPE**

- Sensitize participants about the diverse composition of Pakistani society & its influence on public service
- Create awareness about the internal dynamics of the four provinces, AJ&K and GB, and their impact on national harmony & service delivery
- Build capacity of the participants to implement plans and programs with reference to marginalized sections of the society
- Develop an understanding of social issues confronting the state and society

#### **Summary of Events**

<u>Event</u>		<u>Number</u>	<u>Hours</u>
1.	Lecture Discussion (LD)	12	18
2.	Panel Discussion (PD)	04	08
	Total	16	26

## IMPACT OF DIVERSITY AND EVOLUTION OF PAKISTANI SOCIETY ON ADMINISTRATION AND SERVICE DELIVERY

Ref. #	Topic and Scope	Mode	Duration
2.01	<ul> <li>Public Service: Ethics and Governance</li> <li>Public Service Ethics and Values in Pakistan and their Impact on Governance and Service Delivery</li> <li>Ethics and Governance – definitions and concept</li> <li>Adequacy of Civil Servants Act and Conduct Rules in Promoting Ethical Behavior among the Civil Servants</li> <li>Promoting Ethics in Public Service – National and International perspectives and examples of a few countries</li> </ul>	LD	1.5 Hours
2.02	Socio-Cultural Diversities within Punjab Province and their impact on Public Service Management		
	<ul> <li>Understanding the nature of diversities in Punjab province</li> <li>Issues emerging out of such diversities and their impact on governance</li> <li>How to address these issues with possible strategic options</li> </ul>	LD	1.5 Hours
2.03	Socio-Cultural Diversities within Khyber Pakhtunkhwa and their impact on Public Service		
	<ul> <li>Management</li> <li>Diversities in KP, erstwhile FATA and PATA</li> <li>Efficacy of the proposed legal frameworks and development strategies</li> <li>Issues and challenges in formulation and setting up of legal, economic and administrative infrastructures of governance and service delivery in KP/FATA with special reference to the post-merger scenario</li> <li>Resource allocation out of NFC for the merged tribal districts</li> </ul>	LD	1.5 Hours
2.04	<ul> <li>Socio-Cultural Diversities within Sindh Province and their impact on Public Service Management</li> <li>Understanding the nature of diversities in Sind province</li> <li>Issues emerging out of such diversities and their impact on ethnic harmony and governance</li> <li>How to address these issues with possible strategic options?</li> </ul>	LD	1.5 Hours
2.05	<ul> <li>Socio-Cultural Diversities within Balochistan Province and their impact on Public Service Management</li> <li>Understanding the nature of diversities in Balochistan province</li> <li>Issues emerging from such diversities and their impact on ethnic harmony and governance</li> <li>How to address these issues with possible strategic options</li> </ul>	LD	1.5 Hours
2.06	Peculiarities of Politico-Administrative Arrangements & Governance in Gilgit - Baltistan	LD	1.5 Hours

Ref. #	Topic and Scope	Mode	Duration
	Historical background of Political and Administrative institution building in GB		
	• Recent Political and Administrative reforms introduced in GB with special reference to GB Order 2018		
	and their impact on governance and Service delivery		
	Political & economic peculiarities in GB & their impact on public service and development		
	Sectarian fault lines: Its Impact and Management		
	Socio-Cultural Diversities within AJ&K and their impact on Public Service Management		
2.07	• Understanding the nature of diversities in AJ &K		
	Perceived or real sense of deprivation and discrimination	LD	1.5 Hours
	• Issues emerging from socio-cultural diversities and their impact on governance		
	How to address these issues with possible strategic options?		
• • •	Development of Arts & Literature and their Impact on Pakistani Society		
2.08	Evolution of Arts and literature in Pakistan		
	Contemporary Pakistani Art and Literature and its impact on promoting national identity and harmony	PD	02 Hours
	• Challenges, efforts and policies for promotion of Arts and Literature at national, sub-national and district	12	02 110415
	level		
	Heritage of Gandhara, Harappa, Mehr Garh and Mohenjo Daro		
2.00	Human Rights in Pakistan		
2.09	Basic concepts of HR, Origin & historical development		
	Role of Commission for HR under NCHR Act, 2012		
	State of Human Rights in Pakistan	LD	1.5 Hours
	• Constitutional & Legal Framework and institutional mechanism for protection and promotion of Human		1.5 110 015
	Rights		
	International Human Rights Conventions and their compliance		
	Strategies for the protection of human rights		
2.10	Gender Mainstreaming		
	Legislation and Institutional Development for Gender Mainstreaming, Gender Representation and		
	Participation in Political, Economic and Administrative Affairs	LD	1.5 Hours
	Labour Force Participation in Pakistan; Regional and International Comparison		113.515
	Gender Empowerment and Social Change		
i	Future Policy Options		

Ref. #	Topic and Scope	Mode	Duration
2.11	Issues and Welfare of Children in Pakistan		
	Rights of children in Pakistan		
	Constitutional, legal and institutional arrangements for welfare and protection of children		
	Child labour in Pakistan, its incidence and measures for control		
	Child abuse: Growing menace in the society	LD	1.5 Hours
	Malnutrition, stunting and infant mortality rate their current prevalence and policies to address them		
	Rights and care of Children with Disability		
	Pakistan's International commitments and national legislation for welfare of children		
	Future policy options		
2.12	Sustainable Urban Development and Eco Cities		
	Cities as engine of growth and development		
	Challenges and issues in urban governance and urban management		
	Past policies and their implementation		
	Future Policy Options	PD	02 Hours
	Patterns of urbanization and their impact		
	• Smart & safe cities		
	Sustainable Urban Planning /Green Cities with climate mitigation and adaptation measures		
	Features of model Eco cities- International best practices		
2.13	Population Dynamics of Pakistan		
	Size, structure & distribution of population		
	Reasons for population growth		
	Impact of demographic change	PD	02 Hours
	Population growth: Demographic dividend or disaster		
	• Internal migration: causes, features, patterns, implications and Government's response		
	Future Policy Options		
	Case studies & lessons learnt for Pakistan		
2.14	Environmental Management		
	• Understanding the concepts of Environmental Management, Protection, sustainable development, ecology,		
	biodiversity, pollution of natural elements and biological communities.		
	• Understanding the issues relating to environmental impact analysis (EIA) and environmental safeguard	LD	1.5 Hours
	procedures (ESP)		
	Provincial regulatory regimes		
	Recent Govt. initiatives to control environmental degradation		
	International and National Legal & Institutional Framework on Environmental Protection		

Ref. #	Topic and Scope	Mode	Duration
2.15	<ul> <li>Climate Change</li> <li>Definition, concept and history of Climate Change</li> <li>Assessment of international Conventions on Climate Change to which Pakistan is a signatory</li> <li>Adequacy of institutional arrangements and policy provisions dealing with Climate Change in Pakistan</li> <li>Relationship of Climate Change to social and economic development</li> <li>Ways &amp; means to bridle climate change in Pakistan</li> <li>National Progress</li> </ul>	PD	02 Hours
2.16	<ul> <li>Issues and Welfare of Marginalized Communities in Pakistan</li> <li>Overview of marginalized communities in Pakistan.</li> <li>Legal &amp; institutional framework (national &amp; international) for their protection &amp; welfare.</li> <li>Challenges of inclusion &amp; mainstreaming</li> <li>Issues, such as forced marriages, gender harassment, abductions, etc. faced by adversely affected members of minorities.</li> <li>Note: <ul> <li>For the purpose of this LD, following would be considered as Marginalized Communities/Groups:</li> <li>Transgender</li> <li>Special People</li> <li>Ethnicities</li> <li>Mentally/Physically Challenged</li> </ul> </li> </ul>	LD	1.5 Hours

## MODULE -3 ECONOMIC AND FINANCIAL MANAGEMENT AT OPERATIONAL LEVEL

### Module - 3

### ECONOMIC AND FINANCIAL MANAGEMENT AT OPERATIONAL LEVEL

#### <u>AIM</u>

To enhance comprehension of economic governance, concepts and issues, and enable the participants to use economic and financial instruments in analysis, interpretation and the implementation of policy

#### **SCOPE**

- Understanding broad micro and macro-economic concepts
- Examining macro-economic frame work and processes for growth and development with special focus on Government interventions, and understanding the role of private sector in economic growth and development
- Understanding the rationale and performance of Public Sector enterprises
- Strategic appraisal of sectoral policies such as agricultural and industrial policies for economic growth
- Understand the Public Financial Management objectives and principles, instruments and methods
- Examining the role of markets in influencing the policy making and its implementation

<u>EVENT</u>		<u>NUMBER</u>	<u>HOURS</u>
1.	Lecture Discussion (LD)	15	22.5
2.	Panel Discussion (PD)	02	04
3.	Tutorial Discussion (TD)	02	02
4.	Workshop (W)	01	04
Total		20	32.5

### <u>Module – 3</u> <u>ECONOMIC AND FINANCIAL MANAGEMENT AT OPERATIONAL LEVEL</u>

Ref. #	Topic and Scope	Mode	Duration
3.01	<ul> <li>Basic Concepts of Microeconomics for Decision – Making</li> <li>Understanding concepts of consumers and producers, (aggregate) demand and supply, and consumer demand</li> <li>Understanding the theory of production, cost of production, opportunity and transaction cost</li> <li>Understanding market structure</li> <li>Data sources from which microeconomic parameters can be estimated</li> </ul>	LD	1.5 Hours
3.02	<ul> <li>Basic Concepts of Macroeconomics for Decision – Making</li> <li>Understanding concept of GDP, GNP &amp; its application in economic governance</li> <li>Understanding the economic system and economic analysis, with emphasis on total national income and output, employment, the price level and inflation</li> <li>Understanding the government budget, the national debt, and interest rates</li> <li>Open economy and closed economy macroeconomic frameworks</li> <li>Monetary Policy and Exchange Rate Determination</li> </ul>	LD	1.5 Hours
3.03	<ul> <li>Economic Planning &amp; Development in Pakistan</li> <li>Planning frameworks and history of planning in Pakistan</li> <li>Planning Agencies in Pakistan – NEC, ECNEC, CDWP, PDWP, DDSC.</li> <li>Critical Appraisal of Institutional Strengths and weakness of the Planning Structure</li> <li>Various Phases of the Planning Process</li> <li>International best practices</li> <li>Impact of SDGs on Development Planning</li> <li>What is economic development? Theories of economic development</li> <li>Economic growth versus economic development</li> <li>Basic Concepts of income inequality, poverty, population and various other development indicators applicable in governance</li> <li>Aspects of structural transformation of economy for economic growth &amp; Development</li> <li>Sustainable economic development and growth</li> </ul>	PD	02 Hours
3.04	Taxation Structure in Pakistan  ■ Present taxation Structure at the Federal level  □ Comparison between direct and indirect taxation and respective impact on society  □ Tax reforms introduced so far to bridge tax gap and broaden tax base	PD	02 Hours

Ref. #	Topic and Scope	Mode	Duration
	Present Taxation Structure at the provincial and district levels		
	<ul> <li>Capacity and other operational level issues</li> </ul>		
	<ul> <li>Local resource generation</li> </ul>		
	<ul> <li>Agricultural income tax potential and issues in its realization</li> </ul>		
	Current International Tax Reforms and their impact on Pakistan		
	Promoting tax culture in Pakistan		
3.05	Public Finance Management		
	Overview of public finance in Pakistan		
	Expenditure Budget and the basis of its allocation		
	Prioritizing expenditure and re-allocation within the budget grant	LD	1.5 Hours
	Challenges and strategies for improving the financial system	LD	1.5 110018
	Local Resource Generation		
	Public Debt Management		
	• Fiscal federalism, NFC Award and post 18 <sup>th</sup> amendment issues between federation and provinces		
3.06	Role of Foreign Economic Assistance in Pakistan's Economy		
	Understanding Foreign Economic Assistance (FEA)		
	Trends in FEA to Pakistan		
	• Implications of Donors' Assistance for Pakistan's Economic Growth and Development	LD	1.5 Hours
	• Issues and challenges in negotiations/interactions with multilateral organizations (World Bank. IFIs, IMF		
	etc)		
	Political Economy of FEA		
3.07	Challenges to Agriculture in Pakistan	TD	01 Hour
	To have threadbare discussion on the contents of Ref # 3.08 LD	110	O1 110u1
3.08	Challenges to Agriculture in Pakistan		
	Brief Overview of agriculture sector		
	• Issues and Challenges faced by Agriculture including sub-sectors of forestry, horticulture, livestock and		
	fisheries		
	• Remedies and Recommendations to address issues and challenges including impact of climate change, in	LD	1.5 Hours
	the agriculture sector		
	New Technologies & innovations: lessons from global success stories		
	Agro-based Industries and related value change		
	Role of farmers organizations		
3.09	Industrial Development in Pakistan	LD	1.5 Hours
	Evolution of Industrial Policy of Pakistan		1.5 110015

Ref. #	Topic and Scope	Mode	Duration
	Structure of industry (large scale and SMEs) in Pakistan & its export potential		
	Comparative performance of large scale and SME sector in Pakistan – Issues and challenges		
	Implementation strategy for industrial growth in the present policy environment		
	Issues of industrial competitiveness in Pakistan		
3.10	Trade Policy & its Strategic Implications		
	Linkage between Trade Policy and Macroeconomic Fundamentals		
	Critical appraisal of existing Trade Policy Regime and ongoing Trade Policies including National Tariff		
	Policy (NTF), Strategic Trade Policy Framework (STPF), Trade Related Investment Policy Framework	LD	1.5 Hours
	(TRIPF), and their interface with WTO & GSP		
	Significance of Regional and Bilateral Trade Agreements		
	Challenges and opportunities for Pakistan's FTAs and PTAs		
3.11	The Dynamics of Energy Sector in Pakistan	TD	01 Hour
	To have threadbare discussion on the contents of Ref # 3.12 LD	110	OT Hour
3.12	The Dynamics of Energy Sector in Pakistan		
	Over view of energy sector in Pakistan & issues		
	Challenges in energy generation and distribution	LD	1.5 Hours
	Role of regulators (NEPRA, OGRA) & Provincial Governments		
	Energy efficiency/conservation and alternative sources		
3.13	<u>Understanding Financial Statements (Public &amp; Commercial Sectors)</u>		
	International accounting standards and those followed in Pakistan		
	Types of financial statements used by the Public Sector & Private Sector		
	Their statistical value and importance in facilitating the decision making	W	04 Hours
	Legal requirements and actual practice, especially in the Public Sector		01110415
	Hands on exercise on financial statements applications / Discuss case studies		
	New Accounting Model (NAM)		
	How to read Budget Books?		
3.14	State-Market Relationship in Pakistan		
	Historical Development of state and market ideas		
	State Institutions and Frameworks for managing/regulating state and market relationship	LD	1.5 Hours
	Study of some model State & Market relationship for Policy making in Pakistan		1.5 Hours
	Disconnect between Policy & Implementation		
	Policy issues and challenges in ensuring free and competitive markets		
3.15	State Owned Entities & Privatization Process in Pakistan	LD	1.5 Hours

Ref. #	Topic and Scope	Mode	Duration
	• Rationale of SOEs in Pakistan – Their performance as economic entities; issues, challenges and strategies		
	for improving their regulatory regimes		
	Privatization - a measure of revenue generation		
	Does privatization lead to better management, in the greater public interest		
	Pakistan's privatization experience		
	• Lessons from success stories of SOEs in peer/regional economies		
3.16	Tourism Industry		
	Overview of tourism industry in Pakistan		1.5 Hours
	Impact of Domestic Tourism on the economy, culture and environment	LD	
	Governments' efforts to promote and develop domestic and foreign tourism		
	Lessons learnt, trends and way forward		
3.17	CPEC as a Harbinger of Regional Connectivity: Its Strategic and Economic Ramifications		
	Political Economy of BRI/CPEC in the Regional/Global Context		1.5 Hours
	CPEC as a Harbinger of Regional Connectivity: Its Strategic and Economic Ramifications		
	Costs and benefits to China and Pakistan	ID	
	Importance for trade and economic development	LD	
	Development of SEZs/ Industrial clusters along CPEC Route		
	Level of ownership of Provincial govts./ regions		
	The present status and Issues faced by CPEC		
3.18	Services Sector Development in Pakistan		1.5 Hours
	Overview of the domestic Services Sector in Pakistan	LD	
	Opportunities and challenges for the major service sectors	LD	
	Regulatory framework for social and civic services: health, education, urban planning etc.		
3.19	Public Private Partnership		1.5 Hours
	Definitions and Types of PPP		
	Institutional, legal and Policy Framework at Federal and Provincial Levels	LD	
	• Procurements in PPPs		
	Lessons learnt from national and international practices		
	Future agenda /Way forward		

Ref. #	Topic and Scope	Mode	Duration
3.20	Social Protection and Poverty Alleviation		
	Definitions and measurement of poverty in Pakistan		
	Various other models of poverty measurements	LD	1.5 Hours
	Social Sector Development in Pakistan: Role of NPOs		
	Effectiveness of poverty alleviation strategies, especially the BISP		
	The Ehsas Program: An Umbrella Initiative		

## ISSUES OF OPERATIONAL EFFECTIVENESS WITHIN GOVERNANCE FRAMEWORK

## ISSUES OF OPERATIONAL EFFECTIVENESS WITHIN GOVERNANCE FRAMEWORK

#### <u>AIM</u>

To equip the participants with tools in the critical areas of operational management so as to develop their capacity for effective public service delivery within the governance framework

#### **SCOPE**

- Capacity building through skill enhancement to implement evidence based policy, and measure its outcomes
- Familiarize the participants with the role of the Government and the private sector in the process of Policy Implementation
- Sensitize the participants with the need for integration of institutional effort for effective operational management
- Role of civil servant as a leader/manager for decision making and problem solving

<u>EVENT</u>		<u>NUMBER</u>	<u>HOURS</u>	
1.	Lecture Discussion (LD)	04	6.5	
2.	Panel Discussion (PD)	02	04	
3.	Workshop (W)	06	22	
	Total	12	32.5	

## MODULE – 4 ISSUES OF OPERATIONAL EFFECTIVENESS WITHIN GOVERNANCE FRAMEWORK

Ref #	Topic and Scope	Mode	Duration
4.01	<ul> <li>Strategy Formulation and Implementation</li> <li>Strategic management – conceptual framework</li> <li>Defining goals, reviewing gaps, identifying strategic alternatives and defining strategic options</li> <li>KPIs (Key Performance Indicators)</li> <li>Devising Quantitative statements and qualitative measurement parameters keeping in view the mission, vision and goals</li> <li>Formulating different implementation strategy options for various sectors</li> <li>Adoption of a pragmatic strategy plan for implementation</li> <li>Monitoring and evaluation of implementation process and taking corrective measures against any deviations</li> </ul>	W	04 Hours
4.02	Public Sector Project Management  Project Management in the context of requirements of the Planning Commission/P&D Departments  Project identification, appraisal, negotiation & approval, Implementation & monitoring, Completion & evaluation  Project management framework to optimize the allocation and integration of inputs-outputs- outcomes project management  Public Sector Project Management Cycle  Midterm review & corrective measures. Project Conclusion  Project risk analysis and stakeholders management  Midterm review & corrective measures. Project Conclusion. Process of PC-III, IV &V  Project Risk Analysis  Portfolio management  Case Study of a Public Sector Project  Public Sector Project Management Cycle  Midterm review & corrective measures, Project Conclusion  Project risk analysis and stakeholders' management	W	03 Hours
4.03	<ul> <li>Handling Court Cases and Litigation</li> <li>Preparing response / para wise comments on court cases</li> <li>Interaction with law officers and offices of the concerned governments</li> <li>Preparation &amp; Presentation of Cases on behalf of the Government before the courts</li> <li>Capacity building of civil servants for interaction with judiciary</li> </ul>	W	03 Hours

Ref #	Topic and Scope	Mode	Duration
	Court etiquettes and mannerism		
	Typical para-wise comments on typical court case scenarios (preparation formats may be added)		
	Landmark judgements in typical public sector cases		
4.04	Interaction with Media-Persons and Use of Social Media in Governance		
	• Increasing public awareness due to role of media, Right to Information & Right to Services Laws, etc.		
	Rising trend of Media highlighting inefficiencies in Public Service delivery		
	The concept of Spokesperson in Public Sector organizations		04 Hours
	Legal Framework governing media handling by Civil Servants	W	0.110015
	Proactive and Reactive approaches to media handling		
	Issues and Challenges in Media Interaction and in use of social media		
	Response to challenges within existing framework		
	Hands-on exercises (including mock) by the Ministry of Information		
4.05	Leadership in Public Sector Organizations		
	Conceptual Framework of Leadership, Change Management & Team Dynamics		
	Roles, responsibilities and nature of challenges of leadership in Public and Private Sectors		
	Leadership & Management Success Stories	LD	1.5 Hours
	Contemporary Leadership Models     Contemporary Leadership Models		
	Challenges of Leadership in Civil Service		
1.06	Leadership styles and impact on performance  A COLUMN		
4.06	Impact of RTI Laws on Public Service Delivery & Challenges for Public Servants		
	International and national RTI laws  Output  Description:	LD	1.5.11
	Rationale and importance of RTI legislation  Challenge and importance in the implementation of these leges.	LD	1.5 Hours
	Challenges and issues in the implementation of these laws  Management of the first involvementation of BTI laws.		
4.07	Measures for effective implementation of RTI laws		
4.07	<ul> <li>Accountability Framework for Civil Servants</li> <li>Accountability system in Pakistan</li> </ul>		
	Efficacy of Existing Accountability Framework in Pakistan		
	Critical Appraisal of Accountability laws	LD/PD	02 Hours
	Impact of accountability regime on civil servants and public service delivery		
	Linkage of internal and external accountability		
	Strategy/measures to improve accountability		
4.08	Public Procurement and Contract Management		
	Part-I Public Procurement Management	W	04 Hours
	Federal & Provincial Public Procurement Regulatory Frameworks and reforms in Pakistan		

Ref #	Topic and Scope	Mode	Duration
	• Issues and challenges in implementation of PP Rules, 2004		
	• Latest amendments of critical nature in PPRA Law.		
	Case study(ies) in public procurement issues		
	Part-II Contract Management		
	Introduction to Contract Administration and Contract Management within the PPRA Framework		
	• Issues in contract management with Local & International organizations and case studies		
	Case Studies and Hands-on Exercises on Public Sector Contract Management Issues		
4.09	Institutional Development and Reforms in Pakistan		
	Overview of Institutional Development reforms		
	Significance / Implications for Improved Public Service Delivery and Economic Development	LD	1.5 Hours
	Public sector HR Management in context of Institutional reforms	LD	1.5 Hours
	Change management for the career progression within Private and Public Sectors		
	Civil Service Reforms in Pakistan		
4.10	Business Startup & Role of Innovation / Technology in Knowledge Economy		
	Innovative entrepreneurship and business startup planning	PD	02 Hours
	Growth & development of knowledge economy -Issues & Challenge	PD	02 Hours
	Role of civil servants in comprehending and applying the mechanism of knowledge economy		
4.11	Negotiation Skills and Conflict Management		
	Part-I:		
	Objectives of Negotiation		
	Negotiation Processes, Types and Tactics		
	Three Major Phases of Negotiation		
	Skills of an Effective Negotiator		
	Advantages of Negotiation		0.4.77
	Mock exercises in negotiation techniques need to be added	W	04 Hours
	Part-II:		
	Managing workplace conflict		
	Approaches to managing conflict in the workplace		
	<ul> <li>Implications of conflict escalation</li> </ul>		
	<ul> <li>Conflict resolution Model (Thomas- Kilmann Model) and its application</li> </ul>		
	Case study/studies on Negotiation		
4.12	Impact of Governance on Service Delivery at the Federal, Provincial and Local Level		
7.12	<ul> <li>Setting standards and service delivery at the Federal Government</li> </ul>	PD	02 Hours
	<ul> <li>Post 18th amendment: Assessment of Governance and service delivery.</li> </ul>	ΓD	02 110018
	• Fost four amendment: Assessment of Governance and service derivery.		

Ref #	Topic and Scope	Mode	Duration
	Inter-provincial coordination challenges		
	Current local government systems in Pakistan – a comparative study		
	Service delivery at the local level and paradoxes associated with 18th Amendment		
	Interaction with private sector and NGOs for improved service delivery		
	Appraisal of current inter and intra coordination at three tiers of government		

# **Research Methodology and its Application**

# **Research Methodology and its Application**

### <u>AIM</u>

To introduce Research Methodology to participants with a view to enable them to undertake research related to public policy issues and their implementation

### **SCOPE**

- To equip participants with research and analytical skills for public policy implementation and review
- To inculcate and enhance the knowledge and ability of participants to analyze and interpret contemporary issues, enabling them to suggest public policy options in an organized manner
- Comprehend the methodology of analyzing and prioritizing public policy options for effective implementation

<u>EVENT</u>		<u>NUMBER</u>	HOURS
1.	Lecture Discussion (LD)	05	7.5
2.	Tutorial Discussion (TD)	01	3.5
3.	Workshop (W)	03	18.5
	Total	09	29.5

# $\frac{MODULE-5}{RESEARCH\ METHODOLOGY\ AND\ ITS\ APPLICATION}$

Ref #	Topic and Scope	Mode	Duration
5.01 To 5.03	<ul> <li>Introduction to Research Methodology</li> <li>To provide comprehensive guidelines on conducting research &amp; analysis</li> <li>To create awareness among participants about plagiarism &amp; educating them on how to avoid it</li> </ul>	LD	03 x 1.5=4.5 Hours
5.04	<ul> <li>Communication Skills</li> <li>Importance of effective communication for leaders</li> <li>Useful presentation Skills</li> <li>How to ensure effective communication within Organizations</li> </ul>	LD	1.5 Hours
5.05	<ul> <li>Critical Thinking</li> <li>To inculcate in participants, the art of critical thinking, i.e. presenting and assessing arguments / theories, on the basis of credible and relevant evidence</li> <li>Develop capacity to quickly evaluate the evidence</li> <li>Developing open-mindedness and active listening skills</li> <li>Barriers to critical thinking</li> <li>Problem Solving and Critical Thinking</li> </ul>	W	2.5 Hours
5.06	<ul> <li>Analytical and Professional Writing</li> <li>To inculcate and promote effective analytical writing skills amongst participants so as to enable them to analyze and present public policy issues in an organized and rational manner</li> <li>To impart the skill of 'Summary Writing' for putting up to different government functionaries</li> <li>To instill the skill of writing a policy paper, concept paper and working paper</li> </ul>	W	03 Hours
5.07	<ul> <li>Introduction to Daftri Urdu</li> <li>Need and significance of understanding a bi-lingual medium (Urdu) of instructions / communication</li> <li>Basic tips for writing Official Correspondence (draft, note, office memorandum, official summary etc.) in Urdu language</li> </ul>	LD	1.5 Hours
5.08	<ul> <li>Public Speaking</li> <li>An extempore public speaking exercise to provide basic instructions in Public Speaking</li> <li>To help participants improve their presentation skills while facing an audience</li> </ul>	TD	3.5 Hours
5.09	<ul> <li>Building Capacity for Using Research Evidence (BCURE)</li> <li>Digital Modules (Systematic Approaches to Decisions Making, Impact Evaluation, etc.)</li> <li>In - Class Discussion</li> </ul>	W	13 Hours

# **STUDY TOURS: FIELD RESEARCH**

INLAND STUDY TOUR

&

**LOCAL VISIT** 

### **MODULE – 6**

### **STUDY TOURS: FIELD RESEARCH**

### **INLAND STUDY TOUR & LOCAL VISIT**

### AIM:

To enhance the knowledge of participants about the functioning and performance of public service organizations and private institutions working in diversified socio-cultural environment

### **SCOPE:**

- To visit Federal ministries, Provincial institutions and other organizations to gain knowledge about their functioning
- To interact with provincial political and bureaucratic leaders to benefit from their knowledge / experience and to have insight into their strategies / difficulties
- To visit different parts of all the provinces to gain insight into peculiar socio-cultural environment
- To understand impact of diverse socio-cultural environment on governance / service delivery
- To visit public / private sector enterprises to familiarize the participants with diverse management techniques and to draw comparisons
- To travel and stay together in smaller groups to develop friendly relationships for enhanced mutual understanding

	<u>EVENTS</u>	NUMBER OF EVENTS	<u>HOURS</u>
1.	Inland Study Tour (IST)	01	32
2.	Local Visit - Field Research (LV-FR)	03	19.5
3.	Post Visit Presentations (IST & LV -FRs)	04	06
4.	Briefing IST & LV-FR	02	01
	Total	10	58.5

### **STRATEGY**:

**Inland Study Tours**: Participants will be divided into various groups:-

### **Local Visit - Field Research (LV -FR):**

Local Visit (03) will be planned in and around respective NIMs during the course. Participants will be divided into a number of groups in relation to the organization / site to be visited

**Information and Communication Technology (ICT)** 

### MODULE\_7

### **Information & Communication Technology**

### <u>AIM</u>

To acquaint the participants with a working knowledge of computers so as to break their inertia and enable them to make use of IT, for enhancing their effectiveness, individually and at the organizational level and to equip them to utilize IT tools for decision making and monitoring performance

<u>EVENT</u>		<u>NUMBER</u>	<u>HOURS</u>
1.	Lecture Discussion (LD)	01	1.5
2.	Workshop (W)	04	11
	Total	05	12.5

**Information and Communication Technology (ICT)** 

Ref #	Topic and Scope	Mode	Duration
7.01	<ul> <li>Basic ICT Orientation</li> <li>Concept of Computing Device</li> <li>Documents Password Protection</li> <li>Computer Screen Capturing</li> <li>Basic Hardware Failure Identification/management</li> <li>Basic Printer Trouble Shooting</li> <li>Use of Internet for academic research and working know how of the e-mail system</li> <li>Installing &amp; configuring basic software</li> <li>Computer hardware and other Features: Scanning, Printing with different options, using a camera, blue tooth devices, etc.</li> <li>Proficiency in MS Office: MS Word, MS Excel and PowerPoint</li> <li>Understanding basic IT security skills (threat identification &amp; avoidance etc.)</li> <li>Any Reference /Research Management software</li> </ul>	W	After working hours  – Zero hrs (Mon –Fri)
7.02	<ul> <li>Development of IT Applications</li> <li>Hands-on Training on development of various IT applications</li> </ul>	W	04 Hours
7.03	<ul> <li>Use Of IT For Effective Policy Implementation Service Delivery &amp; Monitoring</li> <li>Concept of evidence-based e-governance and its utility in policy implementation, service delivery &amp; monitoring</li> <li>Use of ICT for decision-making and monitoring performance</li> <li>Case Studies of use of ICT in health, education, policing etc.</li> <li>Concept of Big DATA, DATA Analytics, IOTs and emerging trends</li> </ul>	LD	1.5 Hours
7.04	<ul> <li>Mail Client Applications &amp; Advanced Google Searching Techniques</li> <li>Configuring &amp; synchronizing 'Mail Client Applications' on mobile &amp; laptop</li> <li>Preparing and synchronizing schedule/tasks</li> <li>Managing Multiple E-mail Accounts</li> <li>Online Calendar Management expertise</li> <li>Conducting Research, searching with special parameters such as within a period or from specific sources (government website results only etc.)</li> <li>Carry out own research (identifying authentic sources etc.)</li> <li>How to access published research (how to use alternate channels) &amp; searching for relevant content within that</li> </ul>	LD/W	04 Hours

7.05	Online Interaction & Document Management		
	Creating and hosting Online Meetings/ Webinars		
	• Designing, conducting & collecting survey information using online tools such as Google forms		
	<ul> <li>Storing and sharing documents for collective access (file sharing)</li> </ul>	LD/W	03 Hours
	<ul> <li>Collaborative editing of a document (Dropbox, Google Drive, Google docs)</li> </ul>		
	Cloud Computing		
	Collation and Storing Notes and Ideas (Evernote, sticky notes)		

### **SIMULATION EXERCISE**

#### <u>Aim</u>

- Develop participants' strategic vision for developing integrated policy implementation frameworks to achieve the national objectives
- Offer the participants opportunities to apply their knowledge and skills to develop practicable solutions for effective service delivery
- Develop the attitudes and skills required for working in a team, and of building consensus through a consultative process
- Sharpen the participants' ability to sift out the essential from the trivial in a given scenario and prioritize issues in a constrained resource and time environment

### **Scope**

- Develop effective "Implementation Mechanisms" which will ensure service delivery to the public under a given environment while ensuring that such a mechanism achieves the goals envisaged in the national policy directive
- Enable the participants to prioritize the issues and policy / strategy options keeping in view the social, economic and political constraints while allocating limited resources among competing demands
- Develop ability to strike a balance between continuity and change based on a realistic analysis of the challenges and opportunities arrived at by a strategic appraisal of the prevailing environment
- Enhance participants' capacity to formulate specific set of action plans for sustained execution of the operational strategies which provide equitable and financially sustainable solutions
- Sharpen foresight to identify potential destabilizing factors and suggest contingency plans to overcome them with a view to ensure uninterrupted service delivery
- Develop abilities to innovate and formulate strategies which are not based on mundane and run off the mill practices
- Familiarize participants with the process of formulating comprehensive National Policies

### **Conduct**

- Two simulation exercises will be conducted during the course
- Reading material, requirements and detailed guidelines on conduct of each simulation exercise will be issued separately

## **CASE STUDY RESEARCH**

A Case Study Research (CSR) provides the participants an opportunity to go through the problem-solving process. Case Study Research method is a documented study of a specific real-life situation or imagined scenario, used as a training tool. Students (participants) or trainees are required to analyze the prescribed cases and present their interpretations or solutions, supported by the line of reasoning employed and assumptions made.

### <u>Aim</u>

To refine the understanding of the participants about the processes and methodology of policy formulation, strategizing and implementation of legal, administrative and judicial mechanisms for improved governance and service delivery

### **Objectives**

- a. Sensitize the participants about the methodology and processes of strategizing the policy and its implementation in the country;
- b. Help sharpen their thinking and reasoning abilities;
- c. Familiarize the participants with the inter-linkages between different institutions and stakeholders in the decision-making process;
- d. Enhance knowledge across various management subjects by dealing selectively and intensively with the problems in each field;
- e. Acquaint the participants about the role of political entities, societal forces, the media and the bureaucracy in the process of forming a strategy, implementation and ensuring continuity;
- f. Enable the participants to have an insight into the working of organizations at operational and tactical levels ensuring well-coordinated mechanism to realize the aims, goals, objectives of laws and mechanism for human security;
- g. Build the participants' capacity to undertake a critical appraisal of the factors which can adversely affect the implementation of strategies and develop their strategic skills to anticipate complications and take appropriate steps to ward off adversities;
- h. Sensitize the participants to the fact that there is no single, demonstrably right answer to a problem, rather there is a range of feasible options;
- i. Enable the participants to share wisdom for problem-solving collectively rather than individually; and
- j. Evaluate the participants' analytical problem-solving skills

### Conduct

- Three Case Studies will be conducted during the course, one in each term
- All Case Studies will be conducted in Syndicate Rooms
- Reading material, requirements and detailed guidelines on conduct of each Case Study Research will be issued at least 03 days in advance

# **PRESENTATIONS**

# <u>AND</u>

# **MISCELLANEOUS EVENTS**

<u>Event</u>		<b>Duration</b>
PRESE	NTATIONS	
Current Issue Presentation (CrIP)		
• CrIP-1 to 50 (30 minutes each)		25 Hours
Individual Research Paper (IRP)		
• IRP Consultation (1 <sup>st</sup> & 2 <sup>nd</sup> drafts)		24.5 Hours
• IRPPs 1-50 (20 minutes)		17 Hours
Course Review Committee Presentation CRCP & CRC Discussion	02 + 02 hours (see details on next pages)	04 Hours
	Total	70.5 Hours

	MISCELLANEOUS EVENTS				
Analysis Paper (AP) and Analysis Paper De-	Briefing (APDB)				
• AP – 1		See details on next pages	1.5 Hours		
• AP – 2		See details on next pages	2.5 Hours		
• AP – 3		See details on next pages	03 Hours		
• APDB - 1 to 3		0.5 hour each	1.5 Hours		
Peer Rating (PrR)					
• PrR-1 to 3		See details on next pages	03Hours		
Interviews with Faculty Advisors 02 ho	urs in each term)		06 Hours		
Certificate Award Ceremony			01 / 02 Hours		
Total 19.5 Hour					
Term Test – 1 to 3  At the end of each term, a Term Test based on contents of course modules will be conducted to asses Participants' understanding of these subjects			03 Hours (1 hr each)		

### **PRESENTATIONS**

### **CURRENT ISSUE PRESENTATION (CrIP)**

#### <u>Aim</u>

To encourage the participants to analyze a current issue impinging upon the socio-cultural, economic, political or any other facet of life in Pakistan which has serious policy implications with a view to promote their understanding about the strategizing the implementation of public Policy

#### Conduct

- Current Issue presentations are made by all participants
- Topics relate to Pakistan and to policy issues in current public debate, and preferably based on the participant's past work experience
- Three options are invited from each participant and one of the topics is finalized by CI/DG.
- Perspective of the selected current issue topic is required to be discussed by the participant with the faculty advisor
- A current issue selected by one participant is not allowed to another participant under any pretext

### No. of Presentations

Ref.	<u>CrIP</u>	<u>Duration</u>		
CrIP-1 to 50	Each CrIP will be of 30 minutes; 20 minutes for the presentation and 10 minutes for Review/ Q & A	25 Hrs		
Date, Time and Venue will be reflected in the Weekly Programme.				

### COURSE REVIEW COMMITTEE PRESENTATION (CRCP)

### Aim

To seek comments and recommendations on the Course by the participants with a view to further improve it for the benefit of future participants

### **Course Review Committee (CRC)**

A CRC, comprising a Chairman and 8-9 members of the Committee will be constituted from amongst the course participants in the eight week of the Course. The CRC so constituted will critically analyze aim and objectives of the course, all segments of the course curriculum and co-curricular activities and would seek comments / recommendations from colleague participants. It will submit the report to DS (T&C) SMC in the beginning of the 16<sup>th</sup> Week of the Course.

### **Course Review Committee Presentation (CRCP)**

CRC will make a Presentation of 02 hours (01 hr for Presentation and 01 hr for Review/Q & A) to the entire class in the last week of the Course. Date and Time will be reflected in the Weekly Programme.

### **MISCELLANEOUS EVENTS**

### **TUTORIAL DISCUSSION (TD)**

### <u>Aim</u>

To provide enabling environment to participants for discussions in smaller groups with a view to afford them better opportunities of expressing their views on core issues vis-à-vis public policy and implementation process

### Conduct

- In each term, the participants will be divided into 5 / 6 syndicates and each syndicate will have a Syndicate DS
- Each TD will be a structured one and on a specific topic, sponsored by a Faculty Member / DS
- All TDs will be held in designated Syndicate Rooms under the supervision / guidance of the respective Syndicate DS
- Reading Material and detailed guidelines for conduct of each TD will be issued separately at least 03 days in advance

### ANALYSIS PAPER (AP) AND ANALYSIS PAPER DE - BRIEFING (APDB)

#### Aim

To provide the participants an opportunity to demonstrate their analytical skills. Progressive and logical development of thought in response to the requirements (the questions asked), brevity, specificity as against generalizations, coherence, conciseness and clarity are some of the qualities against which the participants' output is evaluated

### **Scope**

The scope of AP is as broad-based as Statecraft and Public Policy itself. Following are included in the scope of AP:

- An analysis of relevant extracts from the literature on Statecraft
- A review of any important domestic issue and its implications for Public Policy
- A constitutional or governance issue with far-reaching implications on Pakistan's national interest, aim and objectives
- A global event and its impact on Pakistan's Public Policy formulation and implementation
- An International Treaty or Agreement having an impact on Pakistan's Public Policy

### **Conduct**

- APs are generally impromptu requirements. Participants will have to give policy input/options in writing.
- Reading material, requirements and guidelines for conduct of each AP will be issued separately

### **Analysis Paper De-Briefing (APDB)**

- After every AP, a de-briefing session will be conducted by the respective DS
- Answer sheets with observations of DS will be shown to respective participants for their information to discuss the requirements and the answers (possible policy options) offered by them
- The participants can give their input and recommendations on the conduct of AP
- After the de-briefing session, the marked APs will be returned to the DS conducting APDB

### No. of APs and APDBs

Ref	<u>Event</u>	<u>Duration</u>
AP-1	Analysis Paper-1	1.5 hrs
APDB-1	Analysis Paper De-Briefing-1	0.5 hrs
AP-2	Analysis Paper-2	2.5 hrs
APDB-2	Analysis Paper De-Briefing-2	0.5 hrs
AP-3	Analysis Paper-3	03 hrs
APDB-3	Analysis Paper De-Briefing-3	0.5 hrs
	Total	8.5 hrs

### PEER RATING (PrR)

#### Aim

To develop a sense in the participants about rating their colleague participants in three different shades of personality i.e. As a Friend", "As a Leader" and "As a Professional"

### **Conduct**

- At the end of each term, the participants will be asked to rate their colleague participants "As a Friend", "As a Leader" and
- "As a Professional"
- A list of all the participants will be issued to the participants, who will rate their colleague participants under the above-mentioned personality shades. The participant will not fill in the columns against his / her own name

### NO. of PrR:

<u>Ref</u>	Peer Rating (PrR) Event	<b>Duration</b>
PrR-1	Peer Rating - 1 <sup>st</sup> Term (Course Level)	01 hr
PrR-2	Peer Rating - 2 <sup>nd</sup> Term (Course Level)	01 hr
PrR-3	Peer Rating - 3 <sup>rd</sup> Term (Course Level)	01 hr
	Total	03 hours